

Obsessively, Relentlessly  
**At Your Service**

**NOVEMBER 2018**

## CONTACT

 Residential service  
**888-427-5632**


 BusinessAdvantage  
Bottom Line  
**800-329-6261**

 Telecommunications  
Device for the Deaf  
**800-747-0593**

 Power out  
**800-799-4443**

 Gas leak  
**800-595-5325**

 Planning to dig  
**811**

 Automated phone  
payment line  
**800-432-4524**

## MAKE THE MOST OF **ENERGY EFFICIENCY PROGRAMS**

Residential and nonresidential energy efficiency programs for Iowa changed on October 1, 2018! You can review the changes at **MidAmericanEnergy.com/ee**.

Online, you can also find program and equipment requirements for the January 1, 2019 and March 31, 2019 deadlines as we await Iowa Utilities Board approval for our 2019-2023 Energy Efficiency Plan. Visit **MidAmericanEnergy.com/ee** for more information.

## **I CARE**

Our I CARE program helps local community action agencies provide financial assistance for heating bills and home weatherization to customers in need. For every \$1 donated, MidAmerican Energy contributes an additional 25 cents. You can make a tax deductible contribution by indicating your donation amount in the I CARE box on your next bill stub and adding your donation to your bill payment. Find more information or donate online by visiting **MidAmericanEnergy.com** and selecting Help Your Neighbor.



 **MIDAMERICAN  
ENERGY COMPANY**

 **MidAmericanEnergy.com**



 **YouTube**

# WISHING YOU A **SAFE & WARM WINTER**

As autumn turns to winter, it's important to think about how the cold weather will affect your utility bills. Use these tips to keep your home safe, warm and energy efficient.



**GET A DETECTOR** – When weather gets colder, your furnace turns on and your windows stay shut. Install a carbon monoxide detector on every level of your property to alert you to the dangerous presence of CO.



**SET YOUR THERMOSTAT** – Keep your thermostat set to 68 degrees or lower. For every degree above 68, you will increase your energy use by approximately 4 percent over a 24-hour period.



**CARE FOR YOUR FURNACE** – Have a qualified heating technician check your furnace each year to ensure that it is running safely and efficiently. Change your furnace filter every three months to reduce the amount of energy your furnace uses to keep warm air flowing through your home.



**SWEEP THE CHIMNEY** – Have a professional chimney sweep inspect and clean your chimney to allow smoke and gases to vent outside.



**LOOK UP** – When cleaning gutters, installing storm windows or decorating your home, avoid contact with overhead power lines. Before you begin working, look up and around to locate power lines and utility boxes.



**BUY RIGHT, BUY BRIGHT** – As days grow shorter, install ENERGY STAR® lightbulbs to make your home more energy efficient. Don't forget to look for ENERGY STAR® efficient decorative holiday lights, too!



**WEATHERIZE IT** – Check windows, doors, fireplaces and electrical outlets for air leaks. Weatherizing your home can reduce heating costs and make your home more comfortable.

## **REBUILDING YOUR BILL**

In 2019, your monthly bill will have a new look! After talking to customers, we redesigned our bills to highlight the information you care about most. The new layout will also make it easier to understand how your energy use impacts your monthly bill.

Use *My Account* to view your current and previous bills, see additional usage information and much more. Visit [MidAmericanEnergy.com/ecss](http://MidAmericanEnergy.com/ecss) to get started.

## **RENEWABLE ADVANTAGE**

Through our Renewable Advantage program, Iowa customers can voluntarily contribute to help support renewable energy. To learn more about Renewable Advantage and how to donate, visit [MidAmericanEnergy.com/renewable-advantage.aspx](http://MidAmericanEnergy.com/renewable-advantage.aspx)