NEBRASKA

# WELCOME BOOKLET

MIDAMERICAN ENERGY COMPANY®

# CONTACT INFORMATION

We're here for you. Here's how to get in touch with us.

Residential service
**888-427-5632**

Business customers
**800-329-6261**

Automated phone payment line
**800-432-4524**

Website
**MidAmericanEnergy.com**

Email us
**MidAmericanEnergy.com/contact-us**

Gas leak
**911** and **800-595-5325**

Planning to dig
**811**

**EMAIL AND TEXT MESSAGE ALERTS**
Sign up to receive outage updates, bill reminders and more! Select the notices you want to receive when you create a My Account profile at **MidAmericanEnergy.com**.

DECEMBER 2023

**IN THIS BOOKLET,** you will find helpful information, learn about programs and services we offer, discover what to expect in your energy bill and get important utility safety information.


**WHO WE ARE** 4

**YOUR UTILITIES** 5

**ABOUT YOUR SERVICE** 7
Easy ways to pay
My Account
Payment and billing programs
Sample bill
Bill terms
Rates
Payment and credit policies
Conditions of service
Disconnection

**PROGRAMS AND SERVICES** 19
Energy efficiency programs
Assistance

**SAFETY INFORMATION** 25
Natural gas safety


# WHO WE ARE

Obsessively, Relentlessly At Your Service — it's not just a catchy phrase. It's the core of our company culture. It underscores our passion for the work we do and the communities we call home, and it defines our commitment to safety and training excellence.

We strive every day to do amazing things to serve you, like:

- Keeping our rates low.
- Reinvesting in our energy infrastructure via the Safety Through Asset Reliability (STAR) program so we can provide you with safe and reliable service each and every day.
- Giving back through employee volunteerism to help build sustainable communities in the areas we serve and beyond.

It's our commitment to you that we will continue to be obsessively, relentlessly at your service, day and night, 365 days a year.

# YOUR UTILITIES

MidAmerican generates and distributes electricity and natural gas to customers in areas of Iowa, Illinois, Nebraska and South Dakota. In some communities, like in our Nebraska service area, you might purchase your electricity or natural gas from the city or another company — MidAmerican only provides natural gas service in Nebraska. In other areas, MidAmerican provides both electric and gas service.

Natural gas is delivered, sometimes hundreds of miles, to your home or business through a system of pipelines. Most furnaces are powered by natural gas; you might also have a gas range for cooking or gas-powered clothes dryer. The meter attached to your home or business measures the amount of natural gas therms you use each month.

### AUTOMATED METER READING (AMR)

Our remote meter reading technology allows us to get most meter readings from a company vehicle. This means we don't have to enter your property each month to read your utility meter.

### METER ACCESS

While we don't need monthly access to your property to read meters, we may occasionally require access to ensure safe and reliable service. Situations for which we need meter access include emergencies, required maintenance, meter inspections, or turning meters on or off.

To help us access meters:

- Keep meters free from obstructions, like shrubs, trees, gardens or fences.
- If you need to clean off the meter, especially in winter weather, use a broom to dust off snow. If you notice ice build-up on the meter, call MidAmerican at 888-427-5632.
- Do not tamper with meters and do not use metal tools and objects near electric meters. Tampering with meters or using metal tools near electric meters could result in serious injury, including explosion or death.
- Keep animals away from the meter when service work is scheduled.

MIDAMERICAN ENERGY COMPANY.

# ABOUT YOUR SERVICE

## EASY WAYS TO PAY

### ONLINE

Schedule online payments using your checking or savings account through My Account at **MidAmericanEnergy.com**.

### PHONE

Pay your bill through our automated phone service with a checking or savings account by calling 800-432-4524, or speak to a representative to process your payment by calling 888-427-5632. To make a phone payment using a credit or debit card, call the Paymentus® payment line at 877-253-0147.

### CARD OR APP

We accept Visa, MasterCard, Discover or American Express credit and debit card payments* through Paymentus. Paymentus also accepts payments through various applications, including Amazon Pay, Apple Pay, Google Pay, PayPal, Venmo and more — with new applications added regularly. To make a card payment, log in to your MidAmerican My Account.

### KIOSK LOCATIONS

Make payments by cash, check, credit or debit card* at one of our self-serve payment kiosk locations. Visit our website to find a kiosk location near you.

### WALK-IN LOCATIONS

Cash payments are accepted at authorized Western Union locations for a $1 processing fee. Your payment will appear on your account within a few minutes of processing.

*Note: Paymentus adds a processing fee to all credit and debit card transactions. MidAmerican does not receive any portion of the fee.

## MY ACCOUNT

The best way to manage your service is online with My Account. With My Account you can:

- Pay your bill
- View past bills
- Enroll in paperless billing and Budget Billing
- Sign up for text or email alerts about outages, bill reminders or past due bill notifications

### GET STARTED

To create a My Account, all you need is your account number and an email address. You can find your account number at the top of your latest bill. Visit **MidAmericanEnergy.com** and click My Account in the top right corner on any page, then click Create My Account and enter your information.

# PAYMENT AND BILLING PROGRAMS

## GO PAPERLESS

Enroll in paperless billing through My Account or by calling 888-427-5632. Once enrolled, you will receive an email when your bill is ready. You can pay bills, view current or past statements and manage your payments online anywhere, any time.

## RECURRING PAYMENTS

Recurring payments offer a no-hassle way for you to pay your bill each month. You can set up recurring payments online through My Account or call 888-427-5632. Your payment will be processed and applied on the bill due date. You will continue to receive a bill each month for your records.

## SUMMARY BILLING

Our summary billing program allows customers with three or more accounts to receive account activity for all accounts on one monthly statement. To enroll, call 800-329-6261.

## BUDGET BILLING

Budget Billing gives you a more predictable bill each month. Your total annual cost remains the same but you pay an average amount based on your usage history instead of your actual energy costs each month. The monthly bill amount is calculated based on the past 24 months of energy use at the property and is reviewed and updated periodically based on actual usage. To enroll in this free program, log in to My Account or call 888-427-5632.

# SAMPLE BILL

This sample billing statement shows you what you can expect to see each month.

## Page 1

**Your Account Information**

**Summary of Monthly Charges**

**Your Energy Usage**

**Payment Stub**

MIDAMERICAN ENERGY COMPANY
Obsessively, Relentlessly At Your Service®

888-427-5632
MidAmericanEnergy.com

› Date Billed: 10/27/23
› Account Number: 01234-56789



**Total Amount Due by 11/20/23** $40.49

A late payment charge of $0.61 will be assessed if payment is received after 11/20/23.

**Service For:**
RESIDENTIAL
111 MAIN ST
CITY NE 68776

**Current Charges Summary**

| › Last Bill | › Payments and Credits | › New Charges |
|---|---|---|
| $24.58 | $24.58 | $40.49 |

**Payments and Credits Applied to Your Account**

| | | |
|---|---|---|
| 10/19/23 | Phone Payment | $24.58 |

**New Charges This Month**

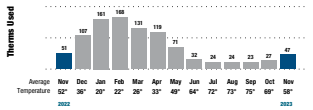
| | |
|---|---|
| Gas Charges | $40.49 |

See details about this bill on Page 3

**You Used**

**Gas Usage**

| | Last Year | Current |
|---|---|---|
| Monthly Therm Usage | 51 | 47 |
| Number of Days | 30 | 29 |
| Average Temperature | 52° | 58° |
| Average Cost per Day | $1.81 | $1.39 |
| Average Usage per Day | 2 | 2 |




[Keep]
[Send]

MIDAMERICAN ENERGY COMPANY

› Account Number: 01234-56789

**Total Amount Due by 11/20/23** $40.49

For online bill payment log in to My Account at MidAmericanEnergy.com

I CARE ☐ Monthly ☐ One Time
$ ☐ ☐ ☐
My Contribution $1 $5 $10
I want to contribute to the I CARE program

RESIDENTIAL
111 MAIN ST
CITY NE 68776-3214

MidAmerican Energy Company
PO Box 8020
Davenport IA 52808-8020

## Page 2

**Message Center**

**Scan and Pay QR Code**

MIDAMERICAN ENERGY COMPANY
Obsessively, Relentlessly At Your Service®



**Help your neighbor by donating** to MidAmerican's I CARE program. Your tax-deductible donation will stay in your community and go directly toward providing heating and weatherization assistance to low-income customers in need. Visit our website to complete a contribution form. You can also make a one-time donation or a monthly pledge by marking the boxes on this month's bill stub and returning it with your payment.

We offer a variety of ways to pay your bill! Pay online at **MidAmericanEnergy.com**, through our automated phone system at **800-432-4524**, by scanning the QR code on your smart device or at a MidAmerican kiosk, or by mailing your payment to us with your payment stub.

## Page 3

**Charge Details**

MIDAMERICAN ENERGY COMPANY
Obsessively, Relentlessly At Your Service®

888-427-5632
MidAmericanEnergy.com

› Date Billed: 10/27/23
› Account Number: 01234-56789



**Total Amount Due by 11/20/23** $40.49

A late payment charge of $0.61 will be assessed if payment is received after 11/20/23.

**Gas Charges Detail**

**Meter No: A00000001**

| | | | |
|---|---|---|---|
| 29 Billing Days | | | |
| Company Reading | 10/27/23 | | 4128 |
| Company Reading | 09/28/23 | | 4083 |
| Total ccf | | | 45 |
| | Pressure | X | 0.974 |
| | BTU Factor | X | 1.074 |
| **Total Therms** | | | **47** |

**Rate: SVF Residential**

| | | |
|---|---|---|
| **Supply** | | $20.79 |
| Gas Supply Charge | 47 X 0.44231 | $20.79 |
| **Delivery** | | $15.95 |
| Basic Service Charge @ $0.32870 Per Day | | $9.53 |
| Delivery Charge | 47 X 0.13667 | $6.42 |
| **Taxes and Fees** | | $3.75 |
| 3.00% Occupational Option Tax | | $1.10 |
| 1.50% Local Option Tax | | $0.57 |
| 5.50% State Sales Tax | | $2.08 |
| | **Total** | **$40.49** |

## BILL TERMS

Terms you may see on your bill include:

**BASIC SERVICE CHARGE:** Includes fixed costs incurred to serve each customer, regardless of use, such as customer service, bill processing, credit and collections, and the cost of some facilities.

**BTU FACTOR:** Converts the volume of gas from cubic feet to therms, a constant heating value.

**CCF:** A volumetric measure of natural gas. One CCF represents 100 cubic feet of natural gas.

**DELIVERY CHARGE:** A charge for the cost of delivering natural gas to you over MidAmerican's distribution system.

**ESTIMATED:** MidAmerican estimates usage from your gas and/or electric meter when we are unable to get an actual reading. Estimates are determined based on a number of factors, including prior usage and projected costs.

**GAS SUPPLY CHARGE:** Reflects the cost of purchased natural gas, which is passed to customers with no markup. This charge changes monthly as it reflects the fluctuating costs of purchased gas.

**LOCAL OPTION TAX:** This tax is imposed by municipalities on the use or consumption of gas. The tax is collected by MidAmerican on behalf of the municipality.

**PRESSURE FACTOR:** A calculation to adjust the metered gas use that compensates for variations in metering and local atmospheric pressure.

**PRORATE FACTOR:** If applicable, adjusts for a billing period shorter or longer than normal.

**OCCUPATIONAL OPTION TAX:** This tax is imposed by cities for operating a gas distribution system in a city during the existence of a franchise between the city and MidAmerican. The tax is collected by MidAmerican on behalf of the city.

**STATE SALES TAX:** A state-imposed tax for gas service.

**THERMS:** One therm equals 100,000 British thermal units, or Btu.

# RATES

We offer several rate options to our Nebraska customers. You can find your current rate on your bill under “Gas Charges Detail.” To view all available rate options, go to **MidAmericanEnergy.com/rates-tariffs**.

Initially, most of our customers will be placed on the best rate available. If you think you might qualify for a different rate, call us at 888-427-5632.

## COMMERCIAL GAS RATES

| Description of Service | Price Schedule | | Charges |
|---|---|---|---|
| Small Volume Therm | SVF | Basic Service Charge<br>Delivery Charge: First 250 therms<br>Balance per therm over 250 | $10.00<br>$0.13667<br>$0.08917 |
| Medium Volume Firm | MVF | Basic Service Charge<br>Delivery Charge per therm | $100.35<br>$0.06182 |
| Large Volume Firm | LVF | Basic Service Charge<br>Delivery Charge per therm | $300.35<br>$0.04790 |
| Small Volume Interruptible | SVI | Basic Service Charge<br>Delivery Charge per therm | $100.35<br>$0.02665 |
| Large Volume Interruptible | LVI | Basic Service Charge<br>Delivery Charge per therm | $300.35<br>$0.02474 |
| Large Transport | LT | Basic Service Charge<br>Delivery Charge per therm | $480.00<br>$0.02886 |
| Medium Transport | MT | Basic Service Charge<br>Delivery Charge per therm | $150.00<br>$0.06206 |
| Small Transport | ST | Basic Service Charge<br>Delivery Charge per therm | $16.00<br>$0.11254 |
| Small Monthly Metered Transport | STM | Basic Service Charge<br>Administrative Fee<br>Delivery Charge: First 250 therms<br>Balance per therm over 250 | $10.00<br>$14.00<br>$0.13667<br>$0.08917 |
| Medium Monthly Metered Transport | MTM | Basic Service Charge<br>Administrative Fee<br>Delivery Charge per therm | $100.35<br>$14.00<br>$0.06182 |

## RESIDENTIAL GAS RATES

| Description of Service | Price Schedule | | Charges |
|---|---|---|---|
| Small Volume Therm | SVF | Basic Service Charge<br>Delivery Charge: First 250 therms<br>Balance per therm over 250 | $10.00<br>$0.13667<br>$0.08917 |
| Medium Volume Firm | MVF | Basic Service Charge<br>Delivery Charge per therm | $100.35<br>$0.06182 |

In addition to the gas rates listed on these pages, the following charges may also be applicable:

- Purchased Gas Adjustment*
- Btu Adjustment
- State and local taxes
- Swing Service Fee**

*Clauses/riders are subject to change
**Only applicable to Rates STM and MTM
See **MidAmericanEnergy.com/rates-tariffs** for the most current, detailed information on all rates.

## PAYMENT AND CREDIT POLICIES

MidAmerican provides natural gas service according to its tariffs approved by the South Sioux City and Dakota City city councils.

Call 888-427-5632 if you have questions or concerns.

## DEPOSITS

A deposit may be requested from any customer or prospective customer that is intended to guarantee partial payment of bills for service.

- The deposit can be paid by a person other than the applicant or customer.
- In lieu of a cash deposit, we may accept the written guarantee of a surety or other responsible party as surety for an account.
- A new or additional deposit may be required from a customer when a deposit has been refunded or found inadequate.

The amount of the deposit will not be greater than the highest billing amount for one month at the place service is requested in the previous 12-month period.

The deposit plus interest of 12% shall be refunded after 12 consecutive months of prompt payments, including one late payment waiver.

## CONDITIONS OF SERVICE

MidAmerican may refuse natural gas service to an applicant who:

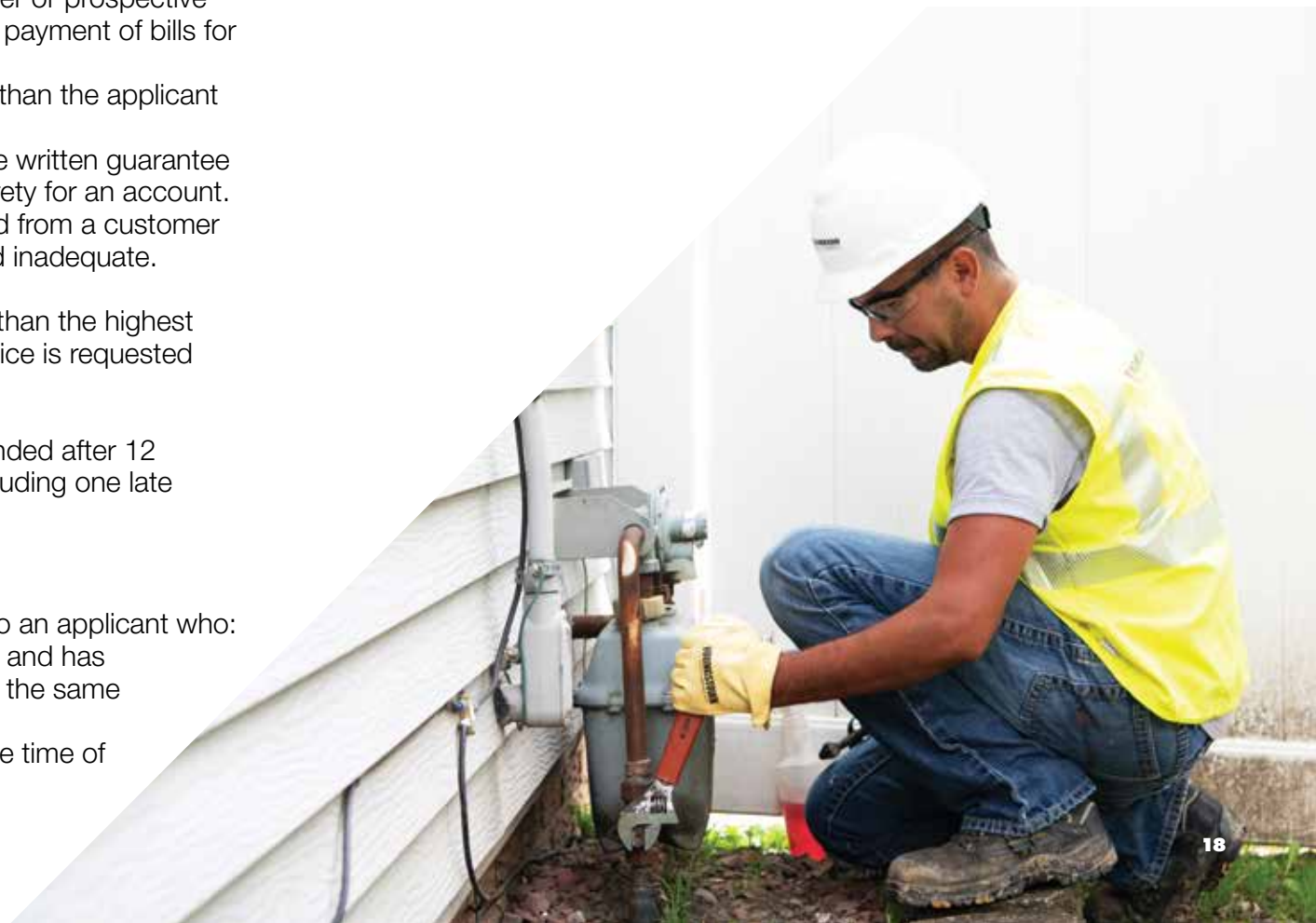
- Has an outstanding debt with MidAmerican and has not made arrangements to pay the debt for the same class of service.
- Will not provide the proper information at the time of application.



## DISCONNECTION

We will not disconnect service for nonpayment of a residential customer account if:

- You have contacted MidAmerican and established a payment agreement.
- We have received written certification from a doctor or health care provider, good for 30 days, that disconnecting service would create a special danger to the health of any permanent resident of the premises.
- The temperature is forecast to be 20 degrees Fahrenheit or lower during the coming 24-hour period.
- You have qualified for low-income home energy assistance between November 1 through April 1.



# ENERGY EFFICIENCY

Participating in energy efficiency programs is an important part of a long-term energy strategy for your home or business. These programs empower you to make decisions that help you save energy and money for years to come. Before purchasing equipment, review all the qualifications and conditions on our website.

## HOMECHECK ONLINE

The HomeCheck® Online tool provides an overview of your energy use and energy-saving ideas right at your fingertips. Visit **MidAmericanEnergy.com/homecheck-online** and log in using your My Account information to take the home energy assessment.

## NATURAL GAS FURNACE AND BOILER TUNEUP

Stay comfortable year-round with a heating equipment tuneup. A natural gas furnace or boiler tuneup can identify issues before you notice them, prevent unexpected breakdowns and avoid expensive repairs. And, making sure your equipment is running at maximum efficiency helps cut your energy costs.

## RESIDENTIAL AND NONRESIDENTIAL EQUIPMENT

Rebates and incentives are available on qualifying high-efficiency heating equipment when you replace existing equipment. MidAmerican rebates reduce the out-of-pocket costs of installing new energy-efficient equipment. You will save money over the life of the equipment by reducing monthly energy bills and making your environment more comfortable.

For the most up-to-date program information, visit **MidAmericanEnergy.com/ee**.

# 10 ENERGY EFFICIENCY TIPS
## TO HELP YOU SAVE ENERGY AND SAVE MONEY

### GET IT ONLINE
Visit **MidAmericanEnergy.com/homecheck-online** and complete a free HomeCheck Online energy assessment. Log in to your My Account to begin. Compare your energy use to similar homes in your area and see where your home uses the most energy.

### SEAL IT UP
Use weather stripping and caulk to seal air leaks and block drafts around windows and doors, chimneys, electrical outlets and other potential areas for air leaks.

### ROLL IT OUT
Make sure your property is adequately insulated. In unheated areas, insulate around the furnace ducts or boiler pipes.

### SET IT SMART
Raise your thermostat by 5-8 degrees in the summer or lower it 5-8 degrees in the winter to save money. You also can save with a programmable thermostat that automatically adjusts the temperature when you're asleep or away.

### BUY IT RIGHT
Install ENERGY STAR® lighting and appliances in your home or business. ENERGY STAR lightbulbs use 75% less energy and last up to 25 times longer than standard incandescent bulbs.

### WRAP IT UP
Put clear plastic sheets over the inside or outside of your windows to reduce heat loss and increase comfort. Wind wrap kits, available at your hardware or home store, are an ideal choice for the job.

### LET IT SHINE
Keep drapes, shades and blinds open on sunny winter days — especially with windows on the south side of your home — and closed on hot and sunny summer days. Closed drapes also double as insulators.

### KEEP IT CLEAR
Make sure your air registers and radiators aren't being blocked by furniture, rugs, drapes or other objects in your home. In addition, be sure to dust or vacuum registers and radiators on a regular basis.

### TURN IT OFF
When plugged in, many appliances and chargers use electricity whether they're on or not. This wasted power is called standby use. Save energy by turning off and unplugging what you can, possibly reducing your home's standby energy use by as much as one-third.

### KEEP IT UP
Have your heating system serviced once a year so it runs properly and efficiently. Change furnace filters regularly — dirty filters make your system work harder and use more energy than necessary.

## LIFE SUPPORT PROGRAM

Our life support program is for customers who rely on electrically powered life-sustaining equipment. While we cannot give priority service restoration to individual customers following weather-related outages, we can help you develop a plan of action in the event of a power outage or other emergency.

Visit **MidAmericanEnergy.com** or call 888-427-5632 for enrollment forms and eligibility requirements. To enroll, you and your physician must complete the required forms and mail or fax them to us. We will remind you when your enrollment update is due.

## I CARE

Donate to I CARE to help a neighbor in need pay their heating bills or make energy efficiency improvements to their home. I CARE donations go to local community action agencies in your area to provide financial assistance to eligible low-income customers for heating bills and home weatherization projects. Learn how to make a donation on our website.

## BRAILLE OR LARGE-PRINT BILLS ON REQUEST

To better serve our visually impaired customers, we offer Braille or large-print bills at no cost. Call 888-427-5632 to request either option.

## NON-ENGLISH SPEAKING INTERPRETER SERVICES

If you prefer to communicate through an interpreter, have a friend or relative call us and request an interpreter at 888-427-5632. Our representatives have access to services for many languages.

### CONVERSACIONES QUE NO SON EN INGLÉS

Si prefiere comunicarse por medio de un intérprete, llame o pídale a un amigo o familiar que llame a nuestra línea de servicio al cliente al 888-427-5632. Nuestros asociados tienen acceso a servicios de intérpretes para varios idiomas. También tenemos disponibles asociados de servicio al cliente que hablan español; usted puede elegir esta opción cuando llame a nuestra línea de servicio al cliente.

# SAFETY INFORMATION

## STAR
## SAFETY THROUGH ASSET RELIABILITY

Under our Safety Through Asset Reliability (STAR) program, our teams continuously analyze, maintain and invest in our electric and natural gas systems. This ongoing focus ensures the energy we provide is safe, reliable and cost-effective.

Recent STAR projects include replacing natural gas meters, regulators and odorant systems to enhance safety and modernize our system.

## CUSTOMER-OWNED LINES

You may be responsible for some gas pipelines on your property, known as customer-owned lines or utilities. Common examples of customer-owned utilities include gas piping that connects your meter to your furnace, a water heater or an outdoor natural gas grill. MidAmerican does not maintain customer-owned lines.

Buried piping should be inspected periodically for leaks and corrosion — if an unsafe condition is found, the piping should be repaired. Contact a plumbing and heating contractor or electrician to locate, inspect and repair your customer-owned lines. You are responsible for contacting a qualified private contractor to locate privately owned underground lines before digging, even on your own property.

## DIGGING SAFETY

Underground utility safety is everyone's responsibility. Call before you dig — it's the law.

811 Know what's below. Call before you dig.

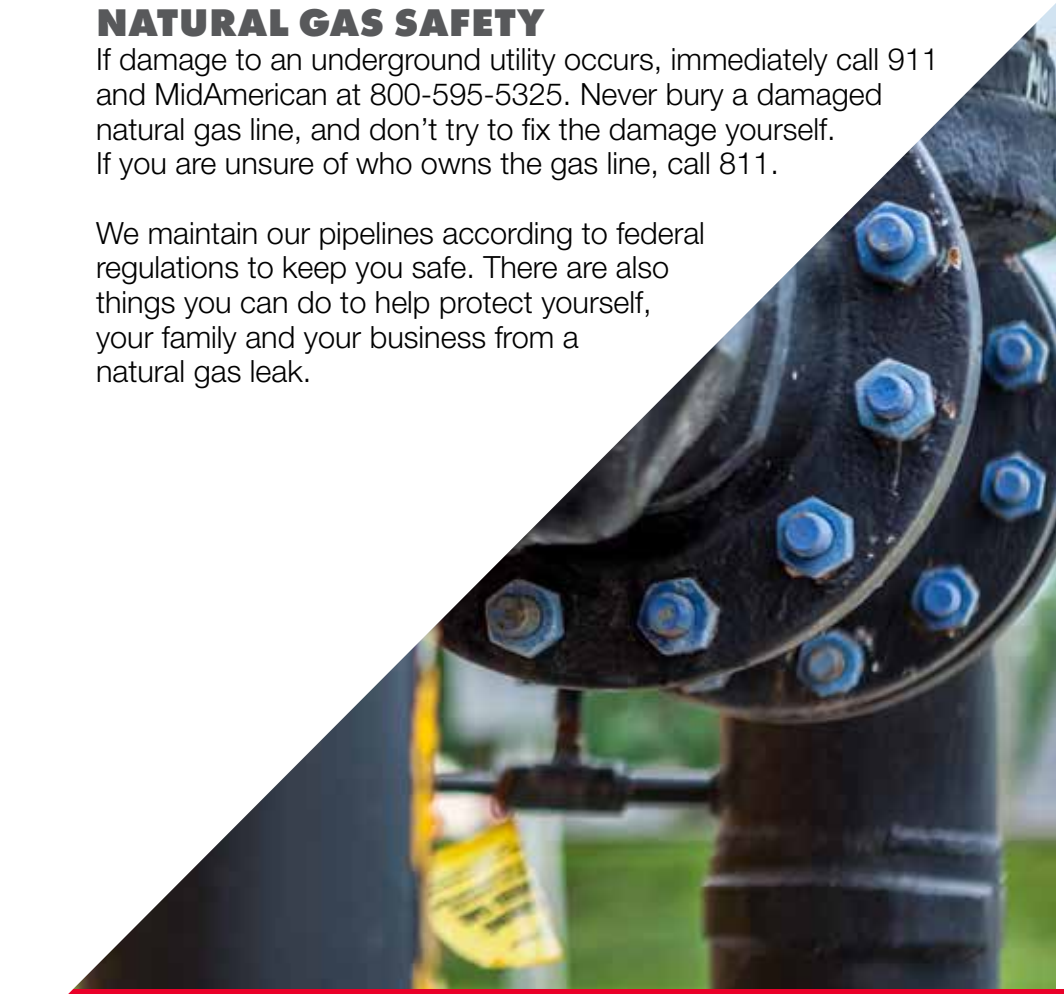
By law, you must dial 811 at least two full working days before you plan to dig on your property for any reason. This no-cost service identifies underground utilities to protect you and keep your neighborhood service free from disruption.

After utilities have been located and marked, preserve location marks and flags until the project is complete. Only use hand tools when digging in the marked area to avoid hitting underground pipes or wires.

## NATURAL GAS SAFETY

If damage to an underground utility occurs, immediately call 911 and MidAmerican at 800-595-5325. Never bury a damaged natural gas line, and don't try to fix the damage yourself. If you are unsure of who owns the gas line, call 811.

We maintain our pipelines according to federal regulations to keep you safe. There are also things you can do to help protect yourself, your family and your business from a natural gas leak.



## DETECT NATURAL GAS USING YOUR SENSES

### SMELL

Natural gas doesn't have an odor, but we add an odorant — called mercaptan, which has a rotten egg or a skunk-like smell — to our natural gas to help you detect a leak.

### SIGHT

When natural gas leaks from an underground pipe, it may blow dirt, make bubbles, kill vegetation or create an area of frost on the ground in warm weather.

### SOUND

A natural gas leak can be a quiet hiss or a loud roar.

Si desea copia de un folleto de este importante mensaje de la seguridad del gas natural en español, o si usted tiene alguna pregunta, por favor llame a MidAmerican al 888-427-5632. Tenemos representantes que le pueden asistir en español.

Natural gas is extremely flammable and is easily ignited by heat, sparks or flames. Symptoms of exposure to natural gas include headache, dizziness, loss of coordination, irritation, drowsiness or unconsciousness.

## 3 STEPS TO TAKE IF YOU SMELL, SEE OR HEAR NATURAL GAS

1. Do not attempt to locate the leak. Leave the area immediately and do not touch anything that could cause a spark.
2. Call MidAmerican at 800-595-5325 and 911 from another location at a safe distance. MidAmerican will investigate the situation at no cost.
3. Do not reenter the area until you have been advised that it is safe.

# INSIDE YOUR HOME OR BUSINESS

## NATURAL GAS APPLIANCES

Gas appliances — including your furnace, water heater, gas fireplace and stove — should be inspected regularly and kept free from obstructions and debris. It is important to always use approved appliance connectors and end caps on pipes to prevent a potential leak. Contact a qualified plumbing and heating business to regularly inspect appliances.

Approved gas appliance connectors are made of stainless steel or plastic-coated metal. If you notice an uncoated brass appliance connector in your home or business, contact a qualified plumbing and heating company to replace it. Don't attempt to replace it yourself.

## GAS DETECTORS

We encourage you to purchase gas detectors for your home or business to alert the presence of natural gas in the area.

## CARBON MONOXIDE

Carbon monoxide (CO) is a colorless, odorless, tasteless gas. All properties should have at least one CO detector on-site. Residential customers should have a CO detector on each level of the home.

NEVER STORE FLAMMABLE LIQUIDS IN YOUR HOME.
KEEP THEM AWAY FROM FUEL-BURNING APPLIANCES.

# OUTSIDE YOUR HOME OR BUSINESS

## GAS METER SAFETY

If you notice obstructions on or around the meter — like ice buildup or foliage from shrubs or trees — or if you will be completing work that may require relocation of gas meters — like building additions, decks, garages or landscaping — notify MidAmerican at 888-427-5632.

## PIPELINE MARKERS

Pipeline markers indicate the presence of an underground natural gas pipeline in the vicinity, but not the exact location. Contact 811 to have the pipeline located.

## EXCESS FLOW VALVE

An excess flow valve is a mechanical safety device installed on a gas service line. It is designed to minimize the flow of gas through the service line if damage occurs between the street and the gas meter. An excess flow valve will not protect against small leaks at the meter or beyond the meter on customer-owned piping. You can request to have an excess flow valve installed on the existing service line. To get more information, call 888-427-5632.

MIDAMERICAN ENERGY COMPANY

**WARNING**

GAS PIPELINE
BEFORE DIGGING CALL 811

IN CASE OF EMERGENCY CALL
1-800-595-LEAK [5325]

STATION NUMBER: ____