About Us

At MidAmerican Energy, we take our slogan – Obsessively, Relentlessly At Your Service – seriously. No matter what the task, our award-winning team is here to serve you.

We serve over 771,000 natural gas customers and 791,000 electric customers throughout Iowa, Illinois, South Dakota and Nebraska.

Our electric service area covers over 29,000 miles of power lines and more than 700,000 utility poles.

We have established more than 13,000 miles of natural gas systems, including 12,800 miles of natural gas distribution lines and equipment in our service area.

MidAmerican is leading the nation in our quest to provide 100% renewable energy to our customers through the GreenAdvantage® program. We currently deliver over 50% of our Iowa customers’ electricity needs with renewable energy and are on track to reach our 100% renewable energy vision.

We are charging ahead with the launch of a first-of-its kind electric vehicle DC fast-charging network across the state of Iowa. In 2020, a network of 18 50-kW direct-current fast chargers and 160 kW ultra-fast chargers will benefit our customers, host communities, travelers and the environment. The network is expected to rapidly expand in the next year.

Our CARES program demonstrates our community involvement and encourages employee volunteerism. In 2019, our employees volunteered a total of 10,000 hours, and we were able to donate $8.1 million through foundation, corporate and employee giving to the communities we serve.

Through our company-wide initiative STAR, Safety Through Asset Reliability, we invest in our energy infrastructure by inspecting and maintaining our electric and natural gas distribution systems. This is to ensure we can provide our customers with safe and affordable energy, while also maintaining a 99.9% reliability record.

Generation Capacity 2019

- Wind: 57%
- Natural Gas: 25%
- Coal: 12%
- Nuclear/Other Sources: 6%

MidAmerican currently generates energy using 57% wind, 25% coal, 12% natural gas and 6% nuclear/other sources.

Customer Service
800-329-6261
MidAmericanEnergy.com

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