

Obsessively, Relentlessly  
**At Your Service**

**MAY 2022**

## CONTACT


 Residential service  
**888-427-5632**

 Business service  
**800-329-6261**

 Power out  
**800-799-4443**

 Gas leak  
**800-595-5325**

 Planning to dig  
**811**

 Automated phone  
payment line  
**800-432-4524**

## GET READY FOR

# SUMMER STORMS

At MidAmerican Energy, we're constantly working to make sure our systems are prepared for storms – from ensuring our crews are ready to go at a moment's notice, to installing technology that helps us identify and repair power outages faster, to using drones to assess damage in hard-to-reach areas, to preparing our storm trailers full of supplies to help during an emergency. You can start preparing for storms, too. Check out these tips for the approaching storm season.

### BEFORE THE STORM

- ▶ **Sign up for outage alerts** – We want you to stay in the know. Sign up for outage notifications in My Account and we will send you updates on our restoration progress via your choice of email and/or text.
- ▶ **Pack an emergency safety kit** – Gather essential supplies you might need during an outage in one place that's easy to access in the dark. Include items like flashlights, a battery-powered radio, portable cellphone chargers, first-aid supplies, non-perishable food and water.

CONTINUED ON OTHER SIDE ▶

 **MIDAMERICAN**  
ENERGY COMPANY.



 YouTube

▶ CONTINUED FROM OTHER SIDE

## DURING THE STORM

- ▶ **Report and monitor any outages.** Don't assume your neighbors have already called in a power outage. Multiple reports help us quickly pinpoint where repairs are needed. Check your fuses or circuit breakers first, then report your outage at [MidAmericanEnergy.com](http://MidAmericanEnergy.com).
- ▶ **Turn off and unplug electrical devices.** If your power goes out due to severe weather, turn off or unplug nonessential devices like game consoles, computers or A/C units. Electrical devices that automatically start up when power is back on could overload your circuits. Surge protectors can also keep your devices safe!
- ▶ **Keep your fridge closed.** Preserve the inner temperature of your fridge or freezer by keeping them closed until power is restored. If kept closed, a fridge will keep food cold for about 4 hours, and a full freezer will keep its temperature for about 48 hours. Please note that we cannot reimburse customers for food spoiled due to an outage.

If you have questions about storm safety or outage preparedness, we are available 24/7 at 888-427-5632 or online at [MidAmericanEnergy.com/storm-safety](http://MidAmericanEnergy.com/storm-safety).

# COOL DOWN

## WITHOUT DRIVING YOUR BILL UP

- ▶ **Set your thermostat to 78 degrees.** This reduces your A/C's energy use without letting your home get overly warm. You can also reduce your electrical usage by 3-5% for each degree above 78.
- ▶ **Block the sun.** Close shades and drapes during the peak heat of the day. Plant shade trees and shrubs on the south and west sides of your home for natural shade. Place your A/C in a shaded area to improve its operating efficiency.
- ▶ **Maintain your cooling equipment.** Check your A/C filters each month and clean or replace them as needed. Find A/C rebate details at [MidAmericanEnergy.com/ee](http://MidAmericanEnergy.com/ee).
- ▶ **Keep your vents clear.** Ensure full air circulation in your home by moving furniture and other obstructions. Keep your outside A/C unit clear of plants to maintain airflow over its cooling coils.
- ▶ **Become a fan of fans.** Fans use less energy than your A/C and let you focus on cooling your current location rather than your entire home at all times. Reverse the direction of ceiling fans to run counterclockwise, drawing air upward to cool the room.
- ▶ **Time your use of heat-generating appliances.** Using your oven, dishwasher or clothes dryer in the early morning or late evening can keep your home from getting even warmer during the hottest parts of the day.

# MIDAMERICAN CARES

## ABOUT OUR COMMUNITIES



Serving our communities goes beyond keeping the lights on and the gas flowing. Through our corporate citizenship program, MidAmerican Energy CARES, we support the growth and enhancement of the communities we serve. Whether it's through donations, education, partnering with local organizations or volunteering, giving back is just another way we are obsessively, relentlessly at your service.

Our CARES crews are ready to help with your community events and activities this summer! Does your event need volunteers? Let us know by submitting your event at [MidAmericanEnergy.com/volunteerism](http://MidAmericanEnergy.com/volunteerism).