

Obsessively, Relentlessly  
**At Your Service**

**MAY 2021**

## CONTACT



Residential service  
**888-427-5632**



Business service  
**800-329-6261**



Power out  
**800-799-4443**



Gas leak  
**800-595-5325**



Planning to dig  
**811**



Automated phone  
payment line  
**800-432-4524**

# HIGHER EFFICIENCY, **LOWER BILLS**

We want to help you make your home or business more energy efficient. When you save energy, you save money on your bill!

Planning to upgrade your refrigerator or freezer this year? Take a look at your old one before you have it hauled away. Units that qualify for our Appliance Recycling program in Iowa and Illinois will earn you a \$50 rebate and free pickup! Visit **[MidAmericanEnergy.com/Appliance-Recycling](https://MidAmericanEnergy.com/Appliance-Recycling)** to learn more and schedule your pickup.

Replacing your air conditioner? Updating your office with energy-efficient lighting? Getting a smart thermostat for your home? We offer rebates for all of those energy-efficient upgrades and more. To learn which programs you qualify for, visit **[MidAmericanEnergy.com/ee](https://MidAmericanEnergy.com/ee)** and select your state or call 877-932-0616.



# SPRING

## INTO ELECTRICAL SAFETY

May is National Electrical Safety Month. Use these tips to stay safe around electricity:

- > Avoid overloading outlets and circuits. Spread electrical devices out across outlets in your home or business.
- > Check electrical cords for fraying or cracked plastic coating. Unplug and replace damaged cords.
- > Call 811 to have utilities marked before digging, even in your own yard. Digging to plant trees, install fences or put up a swing set can lead to disaster if you hit unmarked underground gas or power lines.
- > Keep electrical cords and appliances like phones chargers, hair dryers and power tools away from water. Unplug these small appliances when not in use to save energy and free up outlets.
- > Never approach downed power lines. Always assume that power lines are live and dangerous.
- > Use your circuit box to turn off power to areas in your home or business before beginning any improvement projects.

Get more electrical safety tips at [MidAmericanEnergy.com/safety](http://MidAmericanEnergy.com/safety).

It's never too early to learn about energy safety! Visit [www.educationandsafety.com/mec](http://www.educationandsafety.com/mec) for safety resources and materials for teachers and students grade K-9.

PROTECTING POWER LINES,  
**PROTECTING  
YOU**

Trees and branches that come into contact with power lines can be safety hazards and disrupt your service. As part of our Safety Through Asset Reliability (STAR) initiative, we regularly perform routine tree maintenance along our power lines that balances preserving trees and protecting our lines. If we need to prune trees in your area, we'll send you a letter notifying you several weeks in advance before work even begins.

For your safety, do not try to remove trees or tree limbs on or near power lines. If you see growth too close to a power line, our certified arborists will clear it free of charge. Submit a tree trimming request by calling 888-427-5632 or visiting [MidAmericanEnergy.com/tree-service-request](http://MidAmericanEnergy.com/tree-service-request).

