

NAME
 ADDRESS 1
 ADDRESS 2
 CITY, STATE ZIP

Dear [Customer First Name],

We know families are facing higher costs across nearly every part of daily life. Inflation has affected everything from groceries to gas, and affordability is a real concern for our customers and communities. We take that concern seriously and want to clearly explain why MidAmerican Energy has filed a request with the Illinois Commerce Commission (ICC) to update our electric and natural gas rates at this time.

MidAmerican has not requested a general increase of Illinois natural gas rates since 2009 and electric rates since 2013. During that time, we worked to manage costs, improve efficiency and delay a rate filing for as long as possible. However, the cost to safely and reliably deliver natural gas and electricity today is significantly higher than it was when current rates were set. At the same time, customer growth has remained flat, and electric usage in our Illinois service area has gone down, while labor, construction and material costs have increased due to inflation. Although we have reduced operating and maintenance expenses, our efforts alone are no longer enough to fully cover the cost of providing safe and reliable service under rates set more than a decade ago.

How does this impact you?

If approved by the ICC, residential customers in Illinois would see an average monthly increase of \$24.42 for combined electric and natural gas service, excluding state taxes and local franchise fees. If approved, the new rates wouldn't go into effect until 2027.

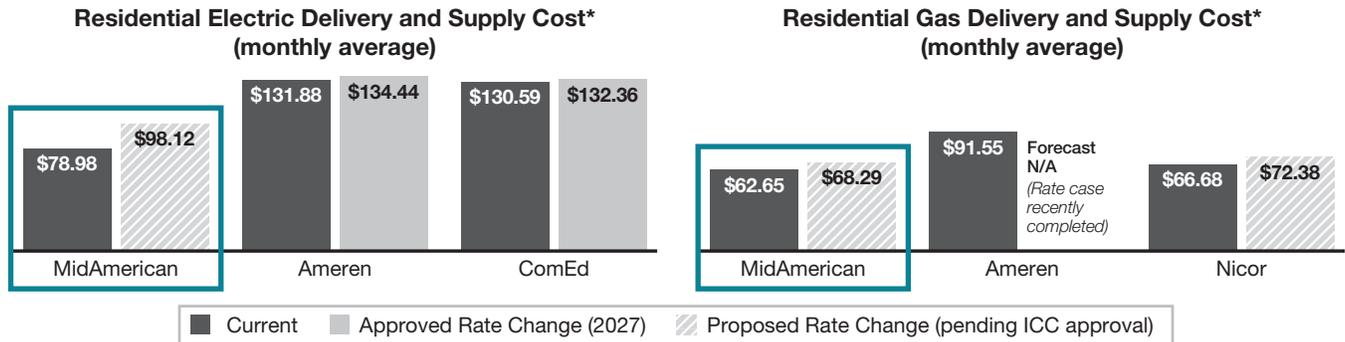
We know this is a sizable increase. To help ease the impact, we've proposed to phase in the electric rates over two years. *(See table to right)*

We have carefully evaluated every option to limit this increase as much as possible. We remain committed to operating efficiently, while investing in our system to continue delivering quality service today and well into the future.

	2027	2028
Electric	\$9.11 monthly increase (phase 1)	\$9.10 monthly increase (phase 2)
Gas	\$6.21 monthly increase	NO INCREASE

How do your rates compare?

Even with this increase, MidAmerican's electric and natural gas rates will remain among the lowest in Illinois, as you can see from the charts below.



*Average costs do not include all riders, state taxes or local franchise fees

Investing in your safety and service reliability

Over the past decade, we've strengthened our system and improved the ways we serve customers and communities. A few key projects include:

- ▶ **Electric cables buried** in steep ravines, wooded or otherwise hard-to-access areas to reduce outages and improve restoration times
- ▶ **Major gas system upgrades completed for more than 9,200 customers** in East Moline, Moline, Rock Island and Silvis. We installed more than 88 miles of new gas main lines, 7,700 new gas service lines on customer properties and nearly 500 gas meter upgrades at homes and businesses
- ▶ **Customer service modernization**, like our new mobile app and phone system upgrades to speed up service and response times

What happens next?

The rate case process allows the ICC to carefully review our request and ensure that any approved rates are fair and reasonable. We welcome that review and believe transparency and accountability are especially important in today's economic environment. Approved rates would not go into effect until 2027.

Our commitment to you

We know you depend on us to manage costs while providing you with safe, reliable energy that meets your needs today and in the future – and our electric and gas teams are here 24/7 to deliver on that commitment.

If you have questions about our proposed rate adjustments, please visit our website at MidAmericanEnergy.com or simply give us a call at **888-427-5632**.

Sincerely,

Nick Nation
Senior Vice President, Energy Delivery
MidAmerican Energy

Karrie Leza
Vice President, Gas Delivery
MidAmerican Energy