

AT YOUR SERVICE

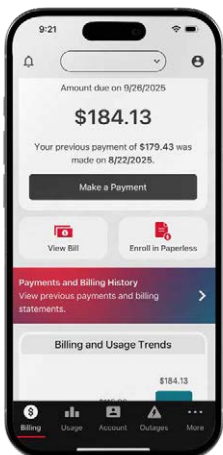
A MIDAMERICAN ENERGY NEWSLETTER

FEBRUARY 2026

NEW MOBILE APP AVAILABLE NOW

MANAGE YOUR SERVICE IN SECONDS

Managing your service has never been easier! The new MidAmerican Energy mobile app is free and available for download on the App Store and Google Play. Use the app to quickly and easily pay your bill, manage your account, report outages and more – anytime, anywhere.



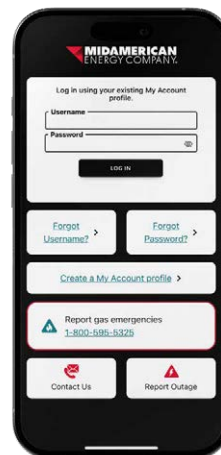
MANAGE YOUR BILL

Make or schedule payments, set up Auto Pay and check your billing history to compare past months.



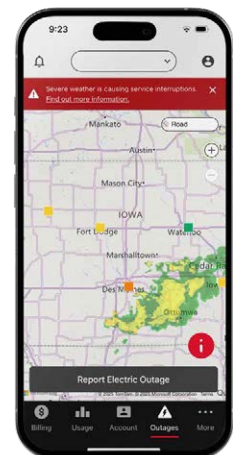
TRACK YOUR ENERGY USAGE

See how much energy you used compared to past months to better manage your bill.



QUICKLY REPORT EMERGENCIES OR ISSUES

Open the app to find how to contact us when you need help – no login required.



GET STORM RESTORATION UPDATES

View our outage map and get more details on our progress when there's a power outage.

Download our app today and enjoy control and convenience on the go!

HOW TO MANAGE

WINTER ENERGY BILLS

As temperatures fall, heating bills tend to rise. But, staying warm doesn't have to mean breaking the bank. Take control of your winter energy bill with these tips, options and savings programs.

- ▶ **Take quick, easy steps to save energy.** Avoid cranking the heat by dressing warm, taking advantage of heat from sunlight and setting your temperature 7-10 degrees lower when you are away or asleep.
- ▶ **Make your monthly bill predictable.** Sign up for Budget Billing in My Account or in the app to simplify your monthly energy bill. Budget Billing calculates your monthly bill based on your past energy usage and other factors. It doesn't lower your bill, but it does give you a set, consistent amount each month.
- ▶ **Take advantage of our energy efficiency programs.** Use our Instant Discounts program to save instantly when you purchase qualifying heating equipment – like a furnace, heat pump or water heater – from qualified dealers and installers. Learn more and find providers at MidAmericanEnergy.com/ee! Program offerings vary by state.

Renewable, Reliable

Even during harsh Midwest winters, you can count on renewable energy sources like wind and solar to keep the lights on. Wind is plentiful during the winter months, and our wind turbines across Iowa are equipped with special cold-weather protection that help keep them operational in temperatures as low as -22 degrees Fahrenheit. Solar energy also continues to provide steady output on clear winter days. In fact, solar panels can even absorb light reflected from snow on the ground! Together, these renewable sources help make sure our customers have reliable, affordable power all year long.

NEW Appliance Rebates Available!

Save money on appliances like air purifiers, washers and electric clothes dryers, refrigerators and more! Visit MidAmericanEnergy.com/ee for details. Rebate offerings vary by state.



Winter heating bills can add strain to families' budgets. You can help by donating to I CARE, which provides financial assistance for heating bills and home weatherization to those in need. For every \$1 donated, we contribute an additional 25 cents. Make a tax-deductible donation when paying your bill, or make a direct contribution at MidAmericanEnergy.com/payment-assistance.

CONTACT f X in @ v



Residential service
888-427-5632



Business service
800-329-6261



Downed lines
800-799-4443



Gas leak
800-595-5325



Planning to dig
811



Automated phone
payment line
800-432-4524



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