



STAR-POWERED RELIABILITY

At MidAmerican Energy, we work tirelessly to make sure the lights will come on when you flip the switch. Maintaining our 99.9% reliability rating requires constant effort, from installing technology to maintaining and upgrading our existing infrastructure. We do all this and more through our Safety Through Asset Reliability program, which we call STAR.

See how our recent STAR efforts help keep your energy service safe and reliable.

TRIPSAVERS SHORTEN OUTAGE TIMES

Most power outages are caused by temporary problems, such as lightning, strong winds or contact from an animal or tree limb. Fortunately, the new TripSaver devices we're installing along our power lines help prevent these temporary problems from causing longer outages.

TripSavers detect surges and isolate power lines to protect our electric system, then automatically work to re-energize the line 5 seconds later. If the only issue was momentary, such as a broken tree limb that hit the line but has now fallen to the ground, the TripSaver reduces the outage time to a matter of seconds.

And, if a bigger issue has caused an outage...

WE CAN RESTORE SERVICE REMOTELY

We deliver electricity to your neighborhood through one dedicated distribution circuit by default, but that's not the only circuit that can do so. If an outage occurs along your normal circuit, but another one could still provide you with

power, we can use remote-capable distribution switches installed along certain connection points to move your service onto the working circuit within minutes.

Of course, the only thing better than a short power outage is no outage at all, which is why...

GREEN JACKETS PROTECT WILDLIFE AND OUR ELECTRIC SYSTEMS FROM EACH OTHER

Animals are dangerous to our systems, and our systems are dangerous to animals. That's why we're fortifying more and more of our electric substations with protective equipment to reduce outages and save a squirrel in the process.



**SCAN TO WATCH
HOW IT WORKS!**

MAKE **2024** YOUR YEAR OF ENERGY SAVINGS



START SAVING TODAY WITH OUR
ENERGY EFFICIENCY PROGRAMS

EVALUATE YOUR HOME ENERGY USE

Take our free HomeCheck® Online assessment to see how much energy you use at your home, plus get personalized tips to save energy! Log in to your My Account to get started.

TAKE ADVANTAGE OF OUR ENERGY-SAVING PROGRAMS AND RESOURCES

Program offerings vary by state

► Instant Discounts and Rebates

Save when you upgrade to energy-efficient equipment, such as natural gas furnaces, heat pumps and more.

► Appliance Recycling

Get \$50 when you recycle your older working refrigerator or freezer — we'll pick it up from your home free of charge!

► Nonresidential Energy Solutions

Looking to save energy at your business? Whether you're a large industrial facility or a small storefront, we can work with you to provide energy-saving solutions tailored to your needs.

TAKE FREE, EASY STEPS TO SAVE ENERGY



Adjust your thermostat — Lower your thermostat by a few degrees when you are away or asleep to reduce your furnace use in the winter.



Keep your vents clear — Ensure full air circulation in your home by moving furniture and other obstructions.



Dress for success — Wearing warm clothes during the winter will keep you comfortable without adding a dime to your heating bill.

Get more energy efficiency tips and program details at
MidAmericanEnergy.com/ee.

HELP FAMILIES IN NEED

Winter can be challenging for struggling families. When you contribute to I CARE, your donations — and ours — help local low-income families with winter heating bills and home weatherization. Donate to I CARE in My Account!



CONTACT



Residential service
888-427-5632



Business service
800-329-6261



Downed lines
800-799-4443



Gas leak
800-595-5325



Planning to dig
811



Automated phone
payment line
800-432-4524