



HOMECHECK® AND INSULATION

Save money and energy, and add comfort to your home with a free on-site HomeCheck energy assessment. To qualify, your home must have been built before January 1, 2008; you must be an Iowa, Illinois or Nebraska MidAmerican Energy customer, and MidAmerican Energy must provide your home's primary heating fuel. An energy expert will analyze various features of your home and may install energy-saving items at no cost. The energy expert will also measure current insulation levels in your home and provide rebate information, if applicable.

On-site HomeCheck energy assessments only will be offered until Oct. 1, 2018. Remember, you have to have a HomeCheck assessment before insulation projects begin to qualify for a rebate. Get started by calling 800-545-0762.

SOUTH DAKOTA CUSTOMERS

South Dakota customers have access to the Home Energy Assessment online tool. Answer a few simple questions about your home and get personalized tips on how to reduce your energy usage. Visit www.midamericanenergy.com/homeaudit for more information.

I CARE PROGRAM

MidAmerican Energy's I CARE program helps local community action agencies around our area assist residents in paying their heating bills and completing home weatherization projects. MidAmerican Energy contributes an additional 25 cents for every \$1 donated to I CARE.

Last year (June 2016 – July 2017), MidAmerican Energy customers contributed nearly \$360,000 and helped more than 1,500 families across our service area.

You can make a tax-deductible contribution to I CARE by checking the box on your bill stub and including the amount with your payment or by visiting www.midamericanenergy.com and selecting Customer Service > Help Your Neighbor.



RENEWABLE ADVANTAGE QUARTERLY REPORT

MidAmerican Energy's Renewable Advantage program is available to customers who want to voluntarily contribute to the growth of renewable energy in our service territory. At the end of December 2017, MidAmerican Energy's Renewable Advantage program had 662 monthly contributors and 6,299 one-time or periodic contributors. On average, monthly contributors gave \$4.55 and one-time or periodic contributors gave \$15.92. Thank you to all who contributed! Iowa customers can help support renewable energy by using the check boxes on their bill stubs January through October. To learn more about Renewable Advantage, visit www.midamericanenergy.com.

CONTACT

- POWER OUT? 800-799-4443
- RESIDENTIAL SERVICE 888-427-5632
- BUSINESSADVANTAGE BOTTOM LINE 800-329-6261
- TDD 800-747-0593
- SMELL GAS? 800-595-5325
- PLANNING TO DIG? 811
- AUTOMATED PHONE PAYMENT LINE 800-432-4524



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FEBRUARY 2018

AT YOUR SERVICE

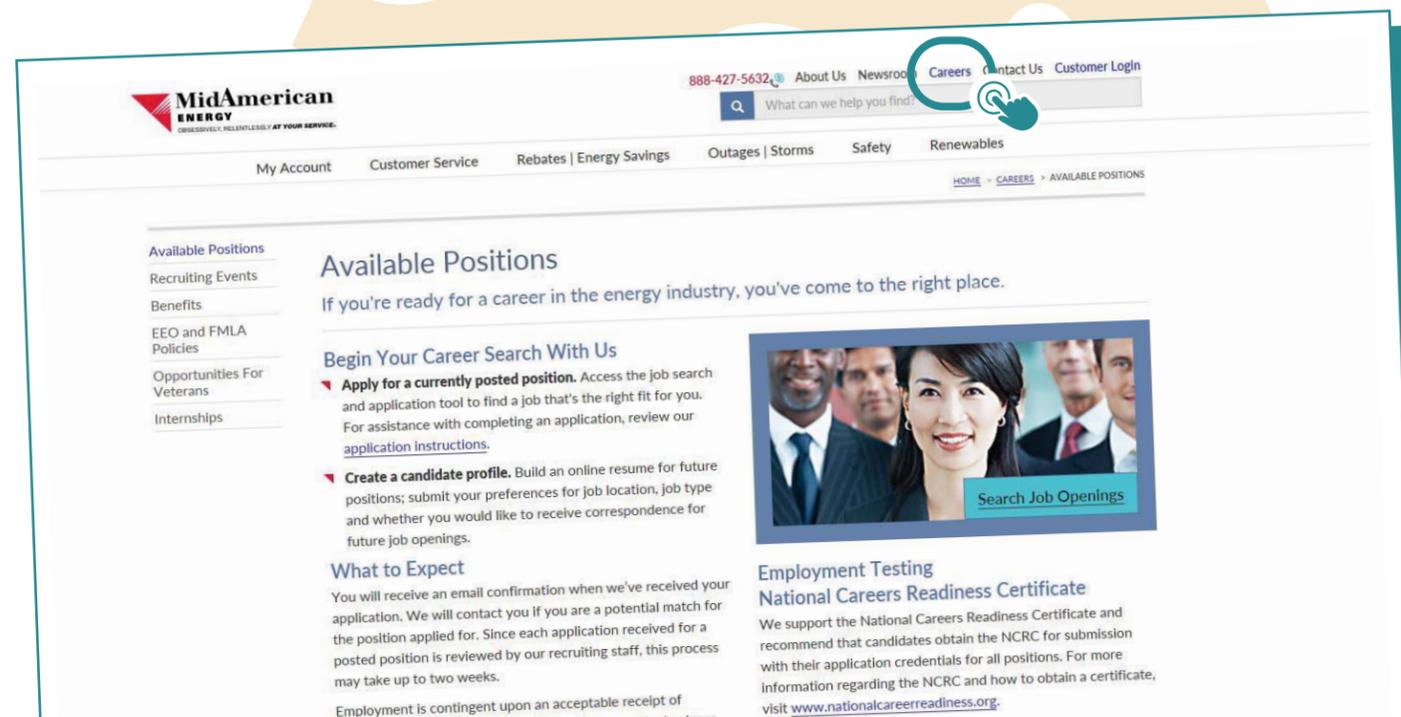
MIDAMERICAN ENERGY COMPANY

new YEAR, new CAREER

Are you looking for a new and exciting career in the energy industry? From gas and electric operations to the customer service office, we have many jobs open for motivated individuals who want to be part of a growing and changing workforce. With job openings across our service area, we might have the right job for you.

VISIT OUR WEBSITE TO LEARN MORE

www.MIDAMERICANENERGY.com



Winter

TEMPERATURES STICK AROUND

[NO MATTER WHAT THE GROUNDHOG SAYS]



No matter what Punxsutawney Phil says about winter, colder temperatures are sure to hang around for a little while longer. So it's important to make sure you are heating your home safely this winter and staying safe around natural gas. ❄️

HEATING EQUIPMENT

According to the National Fire Protection Association, Here are some simple steps that can prevent most heating-related fires:

- 1 Never use your oven to heat your home.
- 2 Have a 3-foot "kid-free zone" around open fires and space heaters.
- 3 Keep anything that can burn at least 3 feet away from heating equipment, like the furnace, fireplace, wood stove or portable space heater.
- 4 Have a qualified professional install stationary space heating equipment, water heaters or central heating equipment according to the local codes and manufacturer's instructions.
- 5 Have heating equipment and chimneys cleaned and inspected every year by a qualified professional.
- 6 Remember to turn portable heaters off when leaving the room or going to bed.
- 7 Always use the right kind of fuel, specified by the manufacturer, for fuel burning space heaters.
- 8 Make sure the fireplace has a sturdy screen to stop sparks from flying into the room. Ashes should be cool before putting them in a metal container. Keep the container a safe distance away from your home.
- 9 Test smoke alarms at least once a month.

Source: www.nfpa.org

NATURAL GAS

It's also important to stay safe around natural gas. In your home, follow these safety tips:

- ✔️ Make sure you have regular inspections and maintenance done on your gas appliances, including furnaces, water heaters, gas fireplaces and ranges.
- ✔️ Have your gas appliance connectors checked for possible defects by a qualified plumbing and heating dealer.
- ✔️ Keep the area around gas appliances free from obstruction and combustible materials.
- ✔️ Never store flammable liquids in your home or near fuel-burning appliances.
- ✔️ Provide MidAmerican Energy access to the meter and equipment when necessary.

smell NATURAL GAS?

www.MIDAMERICANENERGY.com

- Never try to locate the leak yourself.
- Do not use any device that might create a spark such as light switches, phones, flashlights, garage door openers, gas or electric grills, or even computers. The spark could ignite the gas.
- Quickly extinguish all embers and flames including candles and fires.
- Leave the area immediately, and take others with you.
- Walk upwind from the source of the gas smell or the sound of leaking gas.
- Do not use cell phones until you have reached a safe location. Once safe, call MidAmerican Energy at 800-595-5325 to report the odor.