

Obsessively, Relentlessly
**At Your
Service**

FEBRUARY 2023

CONTACT


 Residential service
888-427-5632

 Business service
800-329-6261

 Downed lines
800-799-4443

 Gas leak
800-595-5325

 Planning to dig
811

 Automated phone
payment line
800-432-4524

STAY SAFE THIS WINTER

Staying safe around electricity and natural gas is important all year round, but winter weather brings its own set of dangers to keep in mind. Follow these tips to stay safe in winter months:

- ▶ Place a carbon monoxide detector on every level of your home. These will alert you to dangerous levels of CO.
- ▶ Keep space heaters at least 3 feet away from flammable items and objects, such as papers or curtains.
- ▶ Have your gas appliances inspected and serviced to prevent life-threatening malfunctions.
- ▶ If you discover a snow-covered gas meter, use a broom to gently remove the snow. If your meter is covered in ice, call us at 888-427-5632.
- ▶ Stay away from power lines that may be down following winter weather. Report downed lines by calling us at 800-799-4443.

Your safety matters to us. Visit [MidAmericanEnergy.com/safety](https://www.midamericanenergy.com/safety) for more safety tips.



SAVE ENERGY, SAVE MONEY

Who doesn't love to save money? Start now with our energy efficiency tips and programs:



Start new habits this winter by following these energy-saving tips:

- ▶ Dress in warm clothes, like a sweatshirt and socks.
- ▶ Set your thermostat 7 to 10 degrees lower when you are away or asleep.
- ▶ Keep your shades open on sunny winter days.



Take our HomeCheck® Online energy assessment.

- ▶ See what uses the most energy in your home and get personalized tips to reduce your energy use.
- ▶ Iowa and Illinois customers get a free home energy kit with energy-saving devices when you complete the assessment for the first time.



Save money when you upgrade to energy-efficient equipment.

- ▶ Get rebates when you purchase and install energy-efficient equipment, like a smart thermostat or heat pumps! *(Offers vary by state)*
- ▶ Save right away when you purchase a qualifying air conditioner or furnace through an Instant Discounts provider. *(Iowa and Illinois only)*

Everyone has an opportunity to save energy and money with energy efficiency! Visit [MidAmericanEnergy.com/ee](https://www.midamericaneenergy.com/ee) to find the tips and programs that are right for you.



DID YOU KNOW?

We are on a mission to meet net-zero greenhouse gas emissions by 2050. We will achieve this by continuing to invest in renewable energy – including through our Wind PRIME project – and investigating emerging clean energy technologies. We will do this all while maintaining nationally low rates and the excellent reliability our customers need.

CARES SHOWS WE CARE



We're more than your energy company – we're members of the communities we serve. We are thankful for the opportunity to give back to the organizations dedicated to helping communities grow and thrive through our corporate citizenship program, MidAmerican Energy CARES. Through CARES volunteer events and individual efforts, more than 2,800 MidAmerican employees volunteered 15,000 hours to support our communities this year.

Our CARES crews are ready to help with your community events in 2023! Request CARES volunteers for your event at [MidAmericanEnergy.com/volunteerism](https://www.midamericaneenergy.com/volunteerism).