CUSTOMER RESPONSIBILITIES

- Complete and sign service application.
- Before you start digging, call 811 or your state’s one-call utility notification service.
- Locate and mark private facilities including but not limited to sprinkler or irrigation systems, gas grill or LP lines, invisible dog fences and any buried cables or wires; plumbing, septic, sewer, drain lines or drain fields installed by the current or previous homeowners.
- Contact MidAmerican Energy to have the location of the new electric or gas service and meter approved.
- Have foundation backfilled to final grade.
- Ensure the lot is within four inches of final grade.
- Contact local authorities to perform an inspection and ask that they notify MidAmerican Energy when complete.
- Ensure that the route for the service is free and clear of all building materials and other obstructions.
- Once MidAmerican Energy is notified that all conditions have been met, utility service installation will be scheduled.

If the above criteria are not met, installation will be delayed.

If you prefer to meet on-site to review any details, please call the MidAmerican Energy representative for your area or 888-427-5632.

IMPORTANT INFORMATION FOR RESIDENTIAL BUILDERS NEW GAS AND ELECTRIC SERVICE

METER LOCATION GUIDELINES

GAS METERS SHALL NOT BE LOCATED:

- In any enclosure
- Under decks or porches
- Under stairways or overhangs, unless there is at least six feet clearance
- Within three feet of an air conditioner or source of ignition
- Within three feet of any equipment or landscaping that may interfere with maintenance, reading and access to the meter
- Within three horizontal feet of any building intake (doors, windows, fresh air intake, etc.), fireplace vent, or exhaust vent

ELECTRIC METERS SHALL NOT BE LOCATED:

- In any enclosure
- Under decks or porches
- Under stairways or overhangs, unless there is at least six feet clearance

It is the customer’s responsibility to locate and mark private facilities including but not limited to sprinkler or irrigation systems, gas grill or LP lines, invisible dog fences and any buried cables or wires; plumbing, septic, sewer, drain lines or drain fields installed by the current or previous homeowners.

There is a complex web of underground utility lines and privately owned facilities that is virtually invisible to most residents.