

Obsessively, Relentlessly
At Your Service

AUGUST 2021

CONTACT

 Residential service
888-427-5632

 Business service
800-329-6261

 Power out
800-799-4443

 Gas leak
800-595-5325

 Planning to dig
811

 Automated phone
payment line
800-432-4524

KEEPING ENERGY **AFFORDABLE**

At MidAmerican Energy, part of being obsessively, relentlessly at your service means keeping your energy costs affordable. We invest responsibly in system resiliency and reliability initiatives, as well as renewable energy projects, all designed to control costs and keep customer rates low. In addition, we offer programs to help you manage your budget and save money with rebates or energy conservation.

12TH LOWEST RATES

According to Edison Electric Institute's Summer 2020 Study, MidAmerican's low electric rates are the 12th lowest in the nation. Part of our ability to maintain these affordable rates comes from our great strides in renewable energy, which we've been able to invest in at no added cost to you. Our ability to generate high amounts of clean energy from renewable sources benefits more than the environment – it benefits your bill.

CONTINUED ON OTHER SIDE ▶

 **MIDAMERICAN**
ENERGY COMPANY.



 YouTube

CONTINUED FROM OTHER SIDE

STAR

We are constantly making updates and improvements to our systems to make our energy infrastructure even safer and more reliable. We accomplish this through our Safety Through Asset Reliability initiative, which we call STAR. From pruning trees exposed to our power lines, to installing infrastructure to protect our systems and local wildlife from each other, our STAR projects help us keep our systems safe, our operating costs low, and your energy services reliable and affordable. Learn more at MidAmericanEnergy.com/STAR.



BUDGET BILLING

As the seasons change throughout the year, your energy usage changes with it, which means your bill does, too. We know fluctuating bills can be difficult to anticipate – that's why we offer Budget Billing, a free program designed to ease the fluctuation of your monthly bills. Instead of paying your actual energy costs each month, you pay an average amount. It is not a discount program and offers no savings or lower rates – however, you get the convenience of a more predictable bill. Learn more and sign up at MidAmericanEnergy.com/budget-billing.

ENERGY EFFICIENCY PROGRAMS AND REBATES

When you use less energy, it saves you money. MidAmerican offers a variety of programs and rebates to help you save money and conserve energy. Based on your energy needs and choices, you can save anywhere from a few dollars each month to hundreds of dollars a year. To see which programs you qualify for, visit MidAmericanEnergy.com/ee or call **877-932-0616**.



STAY INFORMED DURING A STORM

With storm season still going strong, it's important to stay in the know if you experience a power outage. Signing up for text alerts is one way to do that. Sign up today in My Account or call us at **888-427-5632**.

Once enrolled, we'll text or email you when your power is out to let you know we're on our way to fix it and when you can expect your power to return.



GREEN GAINS

The Iowa Utilities Board verified this month that MidAmerican's renewable energy mix supplied 83.6% of our Iowa customers' energy needs last year through our GreenAdvantage® program – a 22-percentage point gain from 2019!

While we significantly upped our game in renewable energy last year, we're far from done. This year, we're adding even more wind energy to our power grid – plus, for the first year ever, we're adding solar energy to our mix, starting with six solar projects in Iowa. Providing our customers with clean, safe, reliable energy is one of the most essential ways we are obsessively, relentlessly at your service.

