



## SMS Terms and Conditions

### Program Description

MidAmerican Energy allows their customers to register their phone to receive account alerts when there is a problem from within their service area or account specific covering marketing, outage, and billing.

### Supported Carriers

MidAmerican Energy's approved carrier list includes, but is not limited to, the following: Alltel, Appalachian Wireless, AT&T, Bluegrass Cellular, Boost Mobile, Cellcom, Cellular South, Centennial Wireless, Cincinnati Bell, GCI, Immix Wireless, Inland Cellular, IV Cellular, MetroPCS, Nex-Tech Wireless, Nextel Communications, nTelos, Revol Wireless, Sprint PCS, T-Mobile, U.S. Cellular, United Wireless, Verizon Wireless, Virgin Mobile, and West Central Wireless.

### Cost

There are no premium charges for customers using MidAmerican Energy's text alerts. Message and data rates may apply.

### Message Frequency

Message Frequency May Vary to Subscribers of MidAmerican Energy's text alerts per monthly activities and weather notifications.

### How to opt-out

To opt-out of MidAmerican Energy's text alerts program, reply **STOP** to 77900. An unsubscribe message will be sent to your number confirming the cancellation, but no more messages will be sent after that one.

### Support/Help

For support or information about MidAmerican Energy's text alerts, text **HELP** to 77900. Optionally, you may email us at [onlinecustomerservice@midamerican.com](mailto:onlinecustomerservice@midamerican.com) or call us on 1-888-427-5632.

### Privacy Policy

MidAmerican Energy's text alerts top priority is the privacy of our users. The following is provided to address any concerns you may have.

- MidAmerican Energy will never, under any circumstances, sell or distribute your cell phone number to third parties or MidAmerican Energy clients for whom you have not approved.
- MidAmerican Energy will never directly market to you any services for which you have not opted in, either by cell phone, text message or email.
- MidAmerican Energy will never distribute any personal information about you, including your phone number, name, billing information or any other piece of identifying information.

If you have any questions, please send an email by emailing:

[onlinecustomerservice@midamerican.com](mailto:onlinecustomerservice@midamerican.com)