



SERVICE RULES AND REGULATIONS FOR GAS SERVICE

21. Work On Customer Premises

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Work performed by Company on customer premises will be done in accordance with the following policy.

- A. Work on customer premises for which there is NO CHARGE AT ANY TIME.
1. Restoring gas service and adjusting customer equipment (including relighting pilots) when the interruption or adjustment is caused by improper functioning of Company facilities.
 2. Investigating emergencies will not be charged. After investigating, the customer may be advised that there will be a charge if the problem is due to malfunction of customer's equipment.
 3. Investigating, locating and stopping gas leaks. However, repair parts and labor performed on customer's fuel lines or appliances are chargeable to the customer.
 4. Investigating gas appliance venting problems.
 5. Investigating high or low gas pressure complaints.
- B. Work on customer premises for which there is NO CHARGE DURING REGULARLY SCHEDULED WORKING HOURS (8 a.m. to 5 p.m. except weekends and holidays). (If work is performed on overtime at the customer's request, the appropriate charge will be made.)
1. Setting and removing meters.
 2. Initial service or turn-offs.



MIDAMERICAN ENERGY COMPANY

Gas Sales Tariff

Nebraska Rate Area Number 1

Filed with South Sioux City and Dakota City City Councils

Second Revised Sheet No. 35

Cancels First Revised Sheet No. 35

SERVICE RULES AND REGULATIONS FOR GAS SERVICE

21. Customer Service Policy - Continued

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C. Work performed for which A CHARGE WILL BE MADE.

1. Reconnection of a service which has been disconnected for nonpayment of customer's utility account.

During Regularly Scheduled Working Hours	-	\$35.00
After Hours Charge	-	\$52.50
Sunday/Holiday Charge	-	\$70.00

2. "Turn-on" of a service that was shut off for less than 12 months for the same customer at the same premise location.

During Regularly Scheduled Working Hours	-	\$35.00
After Hours Charge	-	\$52.50
Sunday/Holiday Charge	-	\$70.00

3. Relocation of Company-owned facilities installed on customer's premises, as requested or otherwise necessitated by the customer. Company will agree to relocate facilities only if such relocation is feasible and/or necessary in the opinion of the Company. The cost of the relocation shall be determined in accordance with the provisions of the Company's Customer Service Charge Policy.

4. Meter tests requested by customer. (See Sheet No. 19, Section 14 of Service Rules and Regulations contained in Company's Gas Tariff.)

5. Investigating diversion of natural gas service. (See Sheet No. 20, Section 15(C) of Service Rules and Regulations contained in Company's Gas Tariff.)

NOTE: Company may perform work on customer-owned facilities. Charges for such services are not a part of this Tariff.

D. Liability for Customer Owned Equipment

Customer shall be solely responsible for all customer owned piping and equipment, and shall obtain any necessary safety inspections, repairs, and replacements required to ensure safe operation. Customer will, at a minimum, use only piping, equipment and appliances which meet recognized piping, appliance and equipment codes.

Company may, but is not required or obligated, to inspect customer equipment when turning service on or off, checking for gas leaks or venting problems, investigating high or low gas pressure complaints, reading meters, relocating meters or performing any other similar utility service. Any inspection of customer's piping and equipment by Company is for the purpose of avoiding unnecessary interruptions of service to its customers or damage to Company property and for no other purpose, and shall not be construed to impose any liability upon Company to customer or any other person by reason thereof, and Company shall not be liable or responsible for any loss, injury or damage which may result from the use of or defects in customer's piping or equipment.