



SERVICE RULES AND REGULATIONS FOR GAS SERVICE

17. Liability and Interruption of Gas Service

The Company does not guarantee its service against irregularities and interruption. The Company shall be liable for the direct damages to Residential customer facilities caused by an interruption or irregularity which is solely caused by Company's gross negligence. The Company shall not be liable for damages caused by irregularities or interruptions to Commercial and Industrial customer facilities regardless of the reason for the outage. Company shall not be liable for consequential damages.

The Company shall not be liable for any damages which may result from its failure to deliver gas when such failure shall be due to the influence of valid curtailment or proration orders, rules and regulations promulgated by state or federal regulatory authorities, or is the result of an emergency.

When service is suspended for the purpose of making necessary repairs or changes in facilities, such suspension may be made without notice. The Company shall not be liable for any damages occasioned by such suspension of service.

The Company offers firm service and interruptible service, each subject to the availability of gas supply and curtailment to the extent required by the Company's pipeline suppliers and by regulatory agencies having jurisdiction, with applicable rates for each class depending upon location, volume and use of service.

The Company shall not be liable for any loss or damage due to any failure or delay in providing service under this tariff resulting from any cause beyond the Company's reasonable control including, but not limited to: acts of God; acts or omissions of civil or military authority; acts or omissions of suppliers; equipment failure; fires; floods; epidemics; quarantine restrictions; severe weather; strikes or other labor disputes; embargoes; wars; sabotage; political strife; riots; delays in transportation; compliance with any regulations or directives of any national, state, local or municipal government, or any department thereof; or fuel, power, material or labor shortages.