



SERVICE RULES AND REGULATIONS FOR GAS SERVICE

14. Meter Tests

- A. Request Tests. Upon request by a customer, the Company, the Company shall make a test of the meter serving him or her provided that such tests are not made more frequently than once in 18 months. The customer or his or her representative may be present when the meter is tested. A notification of the test results shall be mailed to the customer within 10 days of the test date. If the meter is found accurate the Company may charge the customer \$25.00 or the cost of the conducting test, whichever is less. The tested meter will not be adjusted and will be kept in inventory labeled "as removed" condition until 30 days after the test date. The customer will have this time to request a referee test with the City Council.

- B. Referee Tests. Upon written application to the Council, a test will be made of the customer's meter as soon as practicable under the observation of a representative of the Council provided that such tests are not made more frequently than once in 18 months. A customer's application for a referee test shall be accompanied by a certified check or money order made payable to the Company in the amount of \$30.00.

On receipt of such request from a customer, the Council will forward the deposit to the Company and notify the Company of the requirement for the test, and the Company shall not knowingly remove or adjust the meter until instructed by the Council. The Company shall, within 30 days after notification of the request, schedule the date, time and place of the test with the Council and customer. The Company will perform the test in the presence and under the observation of the Council's representative and shall furnish verification of the accuracy of test instruments used.

If upon test the meter is found to overregister to an extent requiring a refund, the amount paid to the Company for the test shall be returned to the customer by the Company. The customer or his or her representative may be present when the meter is tested. The Council will make a written report of the results of the test to the customer and to the Company.

Any additional test of a customer meter requested to be made within the 18 months next following a request test of the same meter shall be a referee test, unless the Company voluntarily agrees to make such an additional test as a request test.

Upon customer request for a meter test, the Company will advise the customer in writing of potential charges, both for Request tests and for Referee tests, before the meter is removed for testing.