



SERVICE RULES AND REGULATIONS FOR GAS SERVICE

8. Budget Payment Plan

A budget payment plan is available to all residential gas customers and to other gas customers whose consumption is less than 250 therms per month. Other customers may be placed on the budget where mutually agreed. Such customer may enroll in the budget payment plan at any time, and the plan will be offered when the customer initially requests service. A customer may request termination or withdrawal from the plan at any time. When a customer terminates service with the Company or withdraws from the budget plan, the account balance will be handled in the same manner as a regular account. If there is a credit balance, the customer shall have the option of obtaining a refund or applying the credit to charges for subsequent service.

Under the plan, the customer will be billed monthly at a prearranged amount determined by the Company to be one-twelfth of the estimated future billing for the next twelve consecutive months. The amount to be paid in each billing interval will be recomputed on each anniversary date, when requested by the customer, or when price and/or consumption result in a new estimate differing by at least 10 percent from the previous estimate. The account balance on the anniversary date shall be carried forward and shall be included in the computation of the level payment amount for the next year. The customer shall be notified of the revised payment amount at least 30 days prior to the due date for the first revised payment. When a budget account is not paid in full by the due date for the second month's bill, it shall be dropped from budget billing and become subject to collection and disconnect procedures.

Collection action shall be initiated on budget accounts when a customer receives a bill showing a budget payment in arrears in addition to currently due budget payments.

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