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SECTION IV

TYPES OF SERVICE FURNISHED

401. Characteristics of Gas Service

The Company will determine the type of service to be made available to each customer based on the location of the premises and the size and operating characteristics of the customer's equipment.

The gas service offered by the Company is natural gas having an approximate heating value of 1000 Btu per cubic foot. The volumes are measured in cubic feet and converted to therms for billing on the basis of the actual heating value of the gas. One therm equals 100,000 Btu.

The average pressure delivered at the outlet of the meter is approximately 4-1/2 inches water column from the low pressure system and 7 inches water column (4 ounces pressure) from the other systems.

For commercial and industrial customers in areas where intermediate or high pressure service is available, delivery pressures in excess of 7 inches water column may be made available with the written approval of the Distribution Superintendent. If such approval is made, the delivery pressure will be specifically either 2 psig or 10 psig.

In buildings where people regularly live or work, the delivery pressure to fuel gas piping systems shall not exceed 10 psig, unless the equipment or gas process specifically requires it.