

ILLINOIS OPEN ACCESS RELEASE OF CUSTOMER INFORMATION TO THIRD PARTIES

MidAmerican Delivery has adopted the following policy for the release of customer information. This policy is intended to ensure that customer information is provided to Suppliers and agents acting on behalf of customers in a timely manner. It has been written to conform to the Company's Illinois Delivery Service Tariffs, and is subject to change as those tariffs may be amended from time to time.

Release of customer information to a third party requires verifiable customer authorization. This authorization must include the following information regarding the customer for whom the information is requested, as specified in the SEDS Tariff:

- Meter Number (only one required for accounts with multiple meters)
- Distribution Account Number

A properly submitted authorization will entitle the requestor to the following customer information; to the extent it is available:

- Usage history for the prior 24 months (energy and demand)
- Load profile assignments (for load profiled Customers)
- Hourly load information (for non load profiled Customers)
- Delivery rate classifications
- Dates of service

This information will be provided for all electric meters and will include non-metered usage for the accounts requested. It will be sent directly to the third party, and there will be a \$5.00 charge per meter.

EDI Requests

EDI is the preferred format for customer information requests. Customer authorization will be assumed for requests submitted via EDI since the transaction format requires account number and meter number. Response to an EDI request will include EDI-formatted information for all meters and will include non-metered usage for the accounts specified in the request. Interval data will be sent in a separate (non-EDI) file. Account eligibility will not be indicated.

Non-EDI Requests

Non-EDI requests must be faxed to (563) 333-8563 or e-mailed to IllinoisChoice@midamerican.com. Telephone requests will not be accepted. Release of customer information to a third party requires verifiable customer authorization. Requests that specify account and meter numbers (only one meter number required for accounts with multiple meters) will be processed in like manner to that described above for EDI requests.

If a customer authorization is received that does not include account and meter numbers, MidAmerican will respond by sending a complete list of the customer's account and meter numbers, including account eligibility status under Illinois Choice, to the customer of record at no cost. An explanatory letter will accompany the information.

If a customer authorization is received that includes account and meter numbers and specifies "eligible accounts only," non-EDI formatted customer information will be provided to the third party only for the eligible accounts.

If a customer authorization is received and the third party requests eligibility information for a list of addresses, account numbers or meter numbers, MidAmerican will respond by providing the third party with eligibility status at no charge.

Web Option

Customers and third parties can now access and download historical customer information through the MidAmerican Energy web site. There is no charge for non-interval data obtained through the web.